

Greystoke House

Access statement

- Keswick bus station is approximately 1 mile away from Greystoke House, local buses run regularly into Keswick from Carlisle, Kendal and Penrith train stations. Our postcode for sat nav is: 9, CA12 4EL.
- Cars may be parked in Leonard Street and any of the neighbouring streets, Greystoke House has no private parking, but on-street parking is free and there are no restrictions. There is no garaging but we have a rear yard, and a shed, which can be locked for storing guest's bicycles.
- The house is approached from street level up 1 small step and 2 larger steps into the main entrance and the front entrance porch is well lit from dusk until midnight.
- There are three 1st floor bedrooms, and three 2nd floor bedrooms and no ground floor guest accommodation, there are 10 steps up the first flight to a landing and 7 further steps up to these first floor bedrooms. The stairs are 92cm wide with a strong balustrade and shallow carpet. The handrail is on the left hand side ascending.
- All of our guest rooms are decorated and furnished the same, apart from some soft furnishings. The whole house has fully fitted carpet, and all en-suites and the guest bathroom have linoleum flooring. Each room has its own door key and an also a key for the main front door.
- All guest bedrooms are supplied with bedside clocks, CD players, wall mounted colour televisions with teletext and remote controls, hairdryers, tea and coffee making facilities, complimentary toiletries and fresh towels. Local information about Keswick is also supplied within an information folder in each room.
- Bedroom 1 is a double room with an en-suite shower-room. The room has lighting at the bedside and there is a range of storage at various heights available. The bed is a 4ft 6" standard double and is approx 50cm high. There is a wall-mounted television controlled by remote, which has teletext. There is a seating area with 2 straight-backed chairs and a low coffee table. The sink and shower have level taps and there is good colour contrast between the walls and the suite. The showerhead is removable and height adjustable. There is no shower seat currently available.
- Bedroom 2 is a double room with an en-suite shower-room. This room is furnished like bedroom 1 but is considerably larger. The washbasin is also situated in the room and not the en-suite with ample space for dressing. The seating area contains 2 armchairs and a low coffee table.
- Bedroom 3 is a small standard single room. The room has wall-mounted lighting at bedside level. A small accessory shelf and a fitted vanity unit/washbasin. There is a range of storage at various levels including under bed storage. This room uses the guest shower room along back down the 7 steps and up 2 steps along a short hallway. A dressing gown is supplied for guest use in this room.
- There are 9 steps up to a small landing with a window then a further 8 steps up to the 2nd floor where there are 3 further bedrooms. The stairways and landings are well lit and uncluttered.

- Bedroom 4 is a double room with an Ensuite shower-room. This room is furnished like bedroom 1 but has no defined seating area, there are folding chairs supplied. The en-suite is slightly larger than bedroom 1.
- Bedroom 5 is a double room with an Ensuite shower-room. This room is a smaller version of bedroom 2, with a smaller en-suite and the washbasin is situated within the room and not the en-suite. There is a seating area in the window.
- Bedroom 6 is a large standard single room. It is the same as bedroom 3 but on a larger scale. The bathroom is further from this room down 4 flights (24 steps) and along the hallway.
- The breakfast room is located on the ground floor next to the front entrance; the room is well lit and has ample room for manoeuvrability. Various dietary and gluten free requirements can be catered for with advance notice and additional information. Breakfast is served to order filling in your requirements on a breakfast sheet supplied daily. Breakfast sheets can be supplied in large print if required.
- We have no guest lounge, but the breakfast room can be accessed throughout the day if required.
- Greystoke House has an audible fire alarm system only. Instructions for in the event of a fire can be found on the backs of all doors. If specific requirements are needed in the event of an emergency, please discuss this with us on your arrival.
- Most mobile networks are reliable in this area, should you not have a mobile phone our landline would be offered for emergency use.
- We also have wireless Internet access, which can be accessed, in all of our bedrooms.
- Our guest information folder holds all local emergency telephone numbers and we would be available during the night should an emergency occur. Assistance will be willingly given if requested if it is within our capability. Assistance with luggage is also offered.
- Greystoke House is a dog friendly B&B, so please be advised that there may be dogs in the building and on the stairs at certain times of the day. Dogs are not allowed in the dining room.

We would like to advise our guests that we are committed to the issue of disability access and aim to provide a quality service where-ever possible. Greystoke House will continue to assess and improve disability access whenever opportunities become available.

We have endeavoured to make this access statement as comprehensive as possible, however if you require any further information please call us on 017687 72603 or alternatively e-mail us on info@greystokequesthouse.co.uk